WARWICK GYMPIE DALBY CREDIT UNION CREDIT UNION

Warwick Credit Union Ltd ACN 087 651 116, ABN 98 087 651116
Trading As Warwick Credit Union, Gympie Credit Union and Dalby Credit
Union

101 Palmerin Street, Warwick Q 4370 Phone 1300 72 44 33 Fax 07 4660 5067 www.wcu.com.au

AFSL/Australian credit licence 240556

Target Market Determination – Personal Line of Credit

Product	A continuing credit facility depending on the product type may be secured or unsecured that is used for personal purposes				
	S6 Unsecured Personal Line of Credit - variable S6 Secured Personal Line of Credit - variable				
Issuer	Warwick Credit Union Ltd ABN 98 087 651 116 AFSL/ Australian Credit Licence 240556				
Date of TMD	5 October 2021				
Target Market	Description of target market				
	Retail clients who:				
	are seeking a continuing credit facility to make purchases, pay bills and to manage their cashflow needs				
	 are aged 18 years or more and meet the credit assessment criteria for the product 				
	depending on the product are able to offer suitable personal property security				
	Personal overdraft - Unsecured				
	 are seeking a relatively low credit limit to cover temporary and short-term fluctuations in cashflow 				
	Personal overdraft - Secured				
	are seeking a relatively low credit limit to cover temporary and short-term fluctuations in cashflow				
	Description of product, including key attributes				
	This is a Personal Line of Credit. The key attributes are:				
	 credit limits of between \$1,000 and \$50,000 variable interest rate of 				
	 a monthly loan service fee establishment fee, PPSR check/registration fee 				
	depending on the product, suitable security may be required				
	monthly statements				
	 no set / minimum repayments minimum monthly repayments Visa Card access 				
	Internet banking				
	WCU Connect mobile banking APP				
	Personal cheque				

Distribution Conditions

Distribution conditions

This loan is distributed by the issuer through the following channels:

- branches
- call centre
- online

Distribution conditions for this product include:

- ensuring that retail clients meet the eligibility requirements for the product
- ensuring that distribution through branches and call centres is by appropriately trained staff

There are no other distributors for this product.

Review Triggers

The review triggers that would reasonably suggest that the TMD is no longer appropriate include:

- A significant dealing of the product to consumers outside the target market occurs
- A significant number of complaints is received from customers in relation to their purchase or use of the product that reasonably suggests that the TMD is no longer appropriate
- A material change to the product or the terms and conditions of the product occurs which would cause the TMD to no longer be appropriate

The *Product Governance Framework* includes regular consideration of whether there has been a review trigger following each distribution information report. That consideration is by reference to paragraphs 154 to 156 of RG 274.

Review Periods

First review date: 1 December 2021

Periodic reviews: We will review this TMD after 3 months of release and then every year after the initial and each subsequent review

Distribution Information Reporting Requirements

The following information must be provided to Warwick Credit Union Ltd by distributors who engage in retail product distribution conduct in relation to this product:

Type of information	Description	Reporting period
Significant dealing(s)	Date or date range of the significant dealing(s) and description of the significant dealing (eg, why it is not consistent with the TMD)	As soon as practicable, and in any case within 10 business days after becoming aware

Complaints	Number of complaints	Every 3 months